

What Not to Say

- Read Don't Be a Creeper. It doesn't matter if you are a male or female driver.
- Don't refer to customers as beautiful, handsome, honey, fat, skinny, babe, baby, bro, sweetie or anything weird. At the very least they will think you are very unprofessional.
- Never complain to customers, or blame other people for anything.
- Customers are not people to vent to about personal or work issues, vehicle problems, scheduling, pay or anything else. Your conversations should only be positive.
- Never say you don't receive your tips; this is not true. If you need clarification, talk with a manager.
- Never talk about politics, political views or politicians.
- Avoid talking about things that piss people off, or people generally have strong views about like abortion.

Cash tips and continued work are more important than trying to change other people's minds, which is nearly impossible.