

Computer Minimum Requirements

Internet Speed: 20Mbps+ Download, 7Mbps+ Upload, click Internet Speed Test to check.

Internet Hardware: Wi-Fi 6 or better internet modem and router, an Ethernet cable is always faster than wireless if available.

PC Only: Macs are not designed for work productivity. If you need a computer, let us know. Tasks that take 40 minutes to get done will take 8 hours if your computer and internet is not up to par.

Laptop or Desktop Specifications

- i7 11th Generation or better Processor
- 16GB DDR4-3200MHz or better RAM
- Wi-Fi 6 or better internet card or modem
- 17"+ screen – this improves productivity since you will need to have multiple windows open at the same time. Desktops with big or dual monitors are ideal if you have difficulty seeing
- No iPads, Surfaces, Chromebooks, or similar devices with small or non-existent keyboards.
- You need a real keyboard with 10 key included to be productive.
- Wired keyboards and mouses are generally more reliable and faster than wireless.

<https://www.costco.com/hp-17.3%22-touchscreen-laptop---11th-gen-intel-core-i7-1165g7---windows-11.product.100804716.html>

Computer Not Working or Slow?

1. First step is reset your computer. This solves most problems
2. Make sure you are connected to the fastest available internet.
3. Update windows software including all optional updates.
4. Turn on automatic updates whenever available.
5. Install a free antivirus like "AVG Antivirus Free download", update it, and scan your computer for viruses.
6. Install a free antispysware like "Spybot Search and Destroy Free download", update it, immunize all, and scan your computer for spyware and malware.
7. Close unnecessary programs that are eating up resources like internet and memory.
8. If your computer is still slow, you can use AVG Tuneup to speed it up, but it's not free.
9. Also make sure to check you internet speed. Many issues are not your computer, but a slow internet connection.

Can't Access Ridebits or Other Software?

- Try a different browser e.g. Chome, Edge, AVG Secure Browser, etc.
- If you don't remember your password, you can click reset password to get a link sent to your email.