

5 Star Review Bonus (Updated 8/28/2023)

Each 5 Star Review increases your alternative max pay 1% up to 5% more than normal. Increase your alternative max pay to about 30% by getting five 5 star Google reviews per pay period. Not getting any 5 Stars will keep your alternative max pay at about 25% not including tax, fuel or tolls.

5 star reviews can be written by anyone as long as we can figure out which driver should receive credit. Each review must be unique and from a different person; the same person cannot remove and repost a review every month. To qualify for the bonus you only need them to post a 5 star review for the company on Google.

This demonstrates to us that your customers really like you, and you're doing a lot more than just getting people from A to B. You're showing up on time, communicating well, providing cold water, keeping your car clean, and being friendly and helpful.

Only ask for 5 Star Reviews via text within 10 minutes of dropping them off if people are really happy; we're not looking for a bunch of 3 and 4 star reviews, so it's a good idea to discreetly ask them questions to find out about their experience with our company. If the customer sends us an email that they are happy about the experience, we will send them an email that shows them where to write the reviews, and either a Starbucks gift card or an extra discount on their next trip.